# Determining if you have an affected HollandiaTVS 900 Sunroof

# How To Identify your Sunroof Model

A Hollandia TVS 900 sunroof has a distinctive two-pane glass roof that looks like the following pictures.



#### Closed



Vented



Open

### Hollandia TVS 900 — How To Begin

We want to ensure the highest level of safety while you inspect your sunroof. Please ensure you have done all of the following steps before you proceed:

- 1. Make sure your vehicle is parked in a safe place.
- 2. Make sure your vehicle is turned off.
- 3. Apply the emergency and/or parking brake.
- 4. Please sit in the passenger seat. DO NOT sit in the driver's seat.

5. Turn the ignition key to the "on" position but DO NOT start the engine.

Now we will walk through the steps necessary to identify if your sunroof is part of the recall or not.

First, locate the sunroof switch. The switch is typically located in the overhead area near the front of the sunroof. Some switches may be located on the dashboard or elsewhere.

## The switch for the Hollandia 900 will look like either one of these switches.



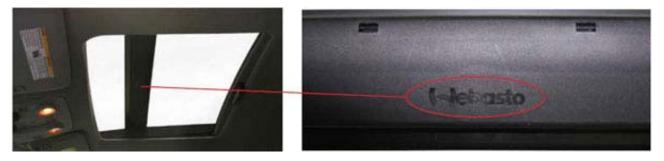




If your switch does *not* look like either of these, then it is not a Hollandia TVS 900 sunroof. If your switch looks like one of these, then your sunroof is likely a Hollandia TVS 900 sunroof.

If your switch matches one of these, please look up at your closed sunroof.

There is a black plastic bar crossing the glass side to side. On this bar is an embossed Webasto logo.



If your sunroof has this cross bar with the Webasto logo, your sunroof is covered under this recall.

If your sunroof does not have this cross bar or does not have this logo, your sunroof is not part of this recall.

If you determined that your sunroof is one of the models included in the recall, or if you are still unsure, please call 1.888.749.8632 to find out how and when to get your sunroof serviced.

Thank you for your time.